




From: [IB Answers <ibid@ibo.org>](mailto:ibid@ibo.org)
Reply to: [IB Answers <intlaccalaureate1@mailmw.custhelp.com>](mailto:intlbaccalaureate1@mailmw.custhelp.com)
To:  [Naresh Seetharam](mailto:Naresh.Seetharam)
Wed, May 4th, 2016, 4:06 PM

Transcript query [Incident: 160502-000486]

Subject

Transcript query

Discussion Thread

Response Via Email (Administrator)

05/04/2016 10.06 PM

Dear Mr Seetharam

thank you for your email.

We can confirm that all transcripts sent to universities are official and signed electronically by the IB organization.

Kind regards
Transcripts Team

Response Via Email (Cristina Lanza Rodriguez)

05/02/2016 08.55 PM

Dear Naresh,

Thank you for your call today.

Following the conversation we had over the phone, I have forwarded your enquiry to the Transcripts team so that they can send you a written confirmation statement, and you should receive a response within 3 business days. If you do not hear back from them after this time please contact us quoting your reference number (160502-000486) and we will follow it up for you.



Alternatively, if your enquiry is urgent, for example it relates to current examinations or an

approaching deadline, you may wish to call us using the numbers available on our website:
<https://ibanswers.ibo.org/app/contact>

Thank you for contacting IB Answers.

Kind regards,

Cristina Lanza Rodriguez
IB Answers Administrator

Did you know you can find answers to your frequently asked questions on IB Answers? Log in to your account at <http://ibanswers.ibo.org> and search for your answers instantly!

Stakeholder By Phone (Entered by Cristina Lanza Rodriguez) 05/02/2016 08.55 PM

Time of call: 13:51

Stakeholder enquiry: Transcript query - We would need a confirmation statement from the IB saying that all transcripts sent to universities are official and signed electronically by the IB organization.

Action taken: Advised that I would send it in writing.